



Apple Watch[®] Set Up Instructions



STEP ONE: mymobility ACTIVATION

Before you order your Apple Watch, please ensure you do the following:

- Activate mymobility on your iPhone.
- Check your iPhone is compatible to pair the watch. You need to have an iPhone 6s or newer.

If you already have an Apple Watch Series 3 or newer, you can use it with mymobility.



STEP TWO: ORDER WATCH

You will be sent an email within 30 days before your surgery date with a fulfilment link to order an Apple Watch. If you do not see it in your inbox, please check your spam or junk folders.



STEP THREE: WATCH IS SHIPPED

After you have ordered your watch, it will be sent to the shipping address you entered and tracking details will be emailed to you.



STEP FOUR: ORDER WATCH

Before pairing, perform all system updates for your watch. To check if your Apple Watch is up to date:

1. Open the Apple Watch app on your phone
2. Tap the My Watch Tab
3. Tap General
4. Tap Software Update

Download the update if needed.



STEP FIVE: SIGN IN

Sign in to the mymobility app on your phone and open the app on your watch.

Customer Support

For any questions, please contact the mymobility support team:

support@zbmymobilitysolutions.com

1-800-097-261 (Australia toll free)

0-800-002-403 (New Zealand toll free)

Zimmer Biomet

Zimmer Biomet Pty Ltd
Level 3, 12 Narabang Way Belrose NSW 2085 Australia
Tel: +612.9483.5400 Fax: +612.9986.1453

Zimmer Biomet New Zealand Company
210 Khyber Pass Road Grafton Auckland New Zealand
Tel: +64.9925.5200 Fax: +64.9368.5360

www.zimmerbiomet.com/anz

© 2022 Zimmer Biomet Pty Ltd

2514.1-ANZ-en-REV0222A

mymobility[®]

by  ZIMMER BIOMET